

CCCSSA's Identity Theft Resolution Services Include:

- ◆ Education—Preventive education is offered online and in person in conjunction with various non-profit and governmental agencies
- ◆ Counseling—Help in restoring an individual's identity after their personal information has been used by someone else.
- ◆ Call for more information or to schedule a counseling session today.



Whether you think you've been a victim of identity theft or just want a professional's assistance keeping your finances secure, CCCSSA can help you.

Consumer Credit Counseling Service of Greater San Antonio is a 501(c)(3) fully accredited agency member of the National Foundation for Credit Counseling (NFCC). CCCSSA is also approved by the Executive Offices of the US Trustees and licensed by the Texas Consumer Credit Commission.



Consumer Credit Counseling Service of Greater San Antonio

6851 Citizens Parkway, Suite 100
San Antonio, TX 78229

210.979.4300

800.410.2227

debt.org

Serving Texans

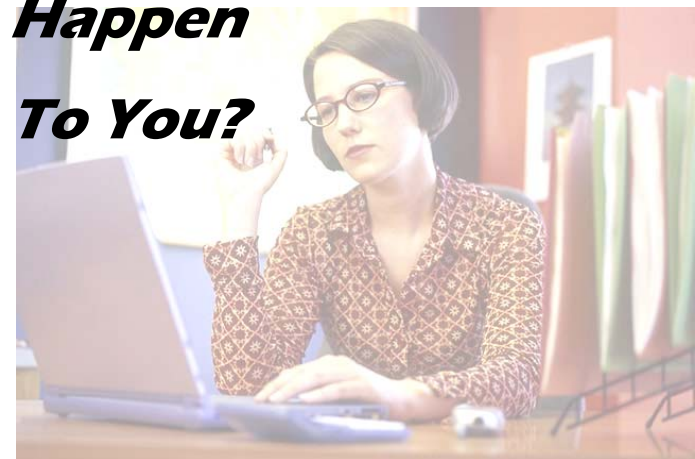
In-Person - Phone - Internet

Counseling & Classes

Mission Statement: To provide professional and affordable finance education, confidential counseling, and debt management.

Identity Theft

Could It Happen To You?



210.979.4300 800.410.2227

www.debt.org



How Safe Are You?

Identity theft affects over 8 million Americans every year and can cost victims more than \$600 per incident. The U.S. Department of Justice statistics show that **Identity Theft is now passing up drug trafficking as the number one crime in the nation.**

Some Scary Facts:

If a thief is using your identity for healthcare purposes, hospitals may not have your correct medical history, possibly leading to serious misdiagnoses.

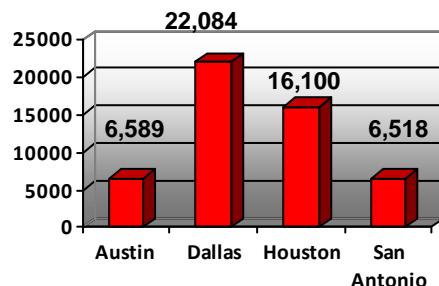


Every minute 28 people become Identity Theft victims

A child's identity can be stolen the moment a social security number is issued, and it often goes years without detection.

The government charges banks a fee to make sure the correct name is associated with your social security number, so most banks don't.

Top Identity Theft Cities in Texas



Identity Theft Resolution Counseling Process

One of the most frustrating aspects of Identity Theft is that unlike other crimes in the United States, victims are guilty until proven innocent.
-Bankrate.com

If you are a victim of identity theft, the process of fixing the problem can be overwhelming.

Whether you would like someone to guide you through the remediation process or want a professional to complete it for you, Identity Theft Counseling can help.



Counselors can help you with:

- ⇒ finding the right agencies you must report to in your area
- ⇒ Adapting templates or composing letters to describe your specific situation
- ⇒ documenting your efforts and maintaining a record for follow up

How To Avoid Identity Theft

The best way to combat identity theft is to never give thieves a chance to make you a victim. Here are 5 easy steps you can take to prevent it from happening to you:

- 1. Guard Your Social Security Number.** Just because you're asked doesn't mean you have to give it. Ask why they need it and who will have access.
- 2. Keep Your Virus Protection Up-to-Date.** Thieves use viruses to access sensitive tax and healthcare information stored on your computer, so keep it secure with anti-virus software.
- 3. Practice Safe Online Shopping.** Only use secure websites that encrypt your order and payment information (you'll see the lock icon and https//).
- 4. Secure Your Mail.** Use a lock on your mailbox and drop off outgoing mail in a secure receptacle.
- 5. Invest in a Shredder.** Use it to shred bank statements, bills, and other documents with your personal information before throwing them away.